

Okuma town accommodation hot spring facility "Hotto Okuma" Terms of Use

As of October 25, 2021

In order to ensure the public nature and safety of this lodging hot spring facility, all users of this facility are required to comply with the following regulations.

Please follow the rules. If you do not comply with the matters stipulated in these rules, we may refuse your use.

I will do what I can. In addition, even if it is not stated in these Terms of Use, it may be necessary to ensure safety or prevent inconvenience to others.

We reserve the right to refuse the use of the facility at the discretion of our staff.

User

Article 1

1 This facility may only be used by guests staying at the hotel, those with a contract to use the accommodation room, or those with a contract for day use.

2 Staff will carry out patrol inspections or patrol cleaning. At that time, please inform the user of your room number or name.

Please be able to check the front.

How to make a reservation

Article 2

1 When making a reservation for accommodation, please check the "Accommodation Terms and Conditions" before applying.

2 Reservations are not required if you are only using the large public bath. Please apply directly at the front

desk. 3 When used by individuals, groups, or circles under high school age (including overnight stays), adult guidance/supervision is required

The prerequisite is that the student will be using the facility under the supervision of an instructor or supervisor, and the instructor/supervisor must apply on behalf of the student.

4 Reservations can be made from the beginning of the month six months in advance of the month of use.

Usage fee

Article 3

1 Usage fees to be paid by users are shown in the "List of Usage Fees" (separate table).

2 As a general rule, usage fees must be paid in advance, and must be paid at check-in for overnight stays, or at the time of check-in if only the public bath is used.

Please pay in advance.

Usage hours/Closed days

Article 4

1 Our facility's business hours are as follows.

(a) Accommodation facilities from 3:00 pm to 10:00 am the

next day (b) Public bath hours

•Accommodation from 6:30 a.m. to 8:00 a.m.

3pm to 10pm

•Day trip from 10am to 9pm. However, last entry is until 8:30 p.m.

(c) Lounge/tatami space all day (24 hours)

(d) Dining room: Kitchen area

Available all day (24 hours), but please do not use open flames when using the kitchen.

may be used from 8 a.m. to 10 p.m.

Also, it can be used by guests who are staying with other people.

I will.

2 The above hours are subject to operational scrutiny and may be changed as necessary. In that case, we will notify you in advance. 3 Closed days: Open every day (however, some or all of the facility will be closed on facility maintenance days)

• Parking lot use •

Article 5

1 When using the parking lot of this facility, this facility rents out the space and is responsible for the management of the vehicle.

I will not be liable until

2 Please also check the "Parking Lot Usage Rules".

• Prohibited matters •

Article 6

1 Smoking outside of designated smoking areas. (If you smoke inside the room, a separate cleaning fee will be charged)

2 The following items are prohibited from being brought into this facility.

(a) Animals and other pets in general (excluding service dogs)

(b) Bringing in items that may impair hygiene or cause foul odors (c) Items that are extremely large or in large quantities (d)

Explosives, oils, or other dangerous items that are easily ignited or flammable (e)

Guns and swords that are not permitted to be kept (f)

Items that are prohibited from being brought in by law

3 Prohibition of political and religious activities.

4 Acts that cause trouble to others, such as acts of violence, illegal acts, and acts that disrupt public morals

and order. 5. Distribution, posting of advertisements, or sale of goods, etc. within this facility

without permission. 6 Acts of using the facilities and goods of this facility for purposes other than their

original purpose. 7 We will not take any precautions regarding the current situation, such as taking the facility's equipment and items out of the facility or moving them

An act of changing.

• Usage restrictions •

Article 7

In the following cases, you will be asked to cancel your reservation or immediately stop using it even if you are currently using it. Please note that the interest paid

No refunds will be given for usage fees.

1 If the facility determines that the user is a member of an organized crime group or other anti-social organization.

2 If this facility determines that it violates public order and

morals. 3 If the facility determines that there is an act that violates these Terms

of Use. 4 If the facility determines that it violates related laws and regulations such as ordinances.

5 If it is determined that there is a risk of damage to the facility's facilities and equipment. 6 If you are unable to follow the usage guide or the instructions of our facility staff. 7 In other cases where this facility deems it inappropriate.

•Reasons for disclaimer•

Article 8

The Administrator shall not intentionally or seriously damage the User due to the reasons listed in the following items.

We will not be responsible for compensation unless there is negligence.

1 Damage caused by difficulty in using the facility due to natural disasters or

other force majeure events. 2 In the case of an accident caused by reasons that cannot be attributed to the administrator (other users or other

(including damages sustained due to the actions of other people)

3 Other damages caused by the user's own

negligence. 4. Damages to users due to troubles between users or troubles received from

third parties. 5 Any damage caused by not obtaining usage permission.

•User's liability•

Article 9

1 If the user damages or loses equipment, equipment, or supplies intentionally or due to gross negligence, the

Damage sustained by the administrator as a result of this (if the facility has to be closed in whole or in part as a result)

(including any business profits lost as a result).

•Other notes•

Article 10

1 Please keep valuables and other items with you or use the lockers provided.

Please store it in a safe place. If a person is found to have been detained, they will be temporarily stored at a facility as a found item.

To do.

2 Personal information provided by users when using this facility will be managed appropriately in accordance with laws and regulations.

I understand.

3 From the perspective of protecting the privacy of other users, we do not allow photography, recording, audio recording, or the use of electronic devices within this facility.

Any use is prohibited.

4 For cleaning and security reasons, the facility cannot be used outside of business

hours. 5 No one may enter the staff-only area without permission.

6 Any act that violates these Terms of Use or that the staff deems to be a nuisance to other users will be prohibited.

The person may be asked to promptly stop the act. Also, if you disobey instructions, you may be asked to leave.

I will.

7 If a user who violates the rules does not leave the premises despite instructions from staff, please contact the relevant authorities such as the police.

I will report it to. Please note that in this case, the usage fee for this facility will not be refunded.

8 In the event of an emergency that requires evacuation, a public announcement will be made in the building to guide users, so please follow the instructions of staff.

I'll take it.

9 These Terms of Use may be subject to operational changes, in which case we will notify you in advance.

Rules for use of each room

Article 11

The rules for the use of each room in our accommodation hot spring facility are as

follows. 1 (Rules for lodging)

(a) Regarding the number of nights (consecutive nights) for Okuma Town residents (those who have a resident card of Okuma Town, and those who work in the town)

In principle, the maximum period is 14 days.

(b) As a general rule, the maximum length of stay (consecutive nights) for guests other than Okuma Town residents (general public) and guests related to town business is 7 days.

Until.

(c) Noise generation or noisy behavior that may disturb other guests is prohibited. Canceled as soon as discovered

I request.

(d) It is prohibited to go out in nightgowns and

slippers. (E) Interviews with outpatient users (other than hotel guests) may only be conducted in the lounge, tatami area, and dining room.

For security reasons, interviews are not allowed in guest rooms, and interviews are limited to 9:00 p.m.

(f) Matters not stipulated in these Terms of Use shall comply with the accommodation terms and conditions of this facility.

2 (large bath)

1. Persons who fall under any of the following items are prohibited from entering.

(a) People with tattoos. However, cases where it can be covered with stickers, bandages, etc. are excluded. (b)

Those who are suspected of having an infectious disease or whose doctor has prohibited

them from bathing. (c) One person who is on their period, is unwell, has consumed alcohol, or is unable to use the service without an assistant

Admission at .

(d) Bringing in dangerous items (glasses, bottles, metals, cutlery, chemicals, fire, explosives). (E) Those who

violate these Terms of Use and the Accommodation Terms and Conditions.

2. Children under elementary school age must be accompanied by a guardian. In this case, parents should

This will remind you to keep an eye on your child.

3. Based on Fukushima prefecture regulations, we will refuse mixed bathing for children depending on their age.

4. Please observe the following regarding bathing manners.

(a) Prohibition of bathing in a bathtub without rinsing the body with hot water or showering.

(b) Be sure to use the toilet to relieve yourself, and it is prohibited to relieve yourself

in the bathroom. (c) Do not take up space in the washing area, changing room, sauna room, etc., or do anything that may be a nuisance to other guests

Prohibition on time use.

(d) Collect luggage and bathing supplies that have been left unattended for a

long time. (e) It is prohibited to bathe fully clothed, in a swimsuit, or with a towel

wrapped around your body. (F) Hair dyeing is prohibited in bathhouses and changing rooms.

(g) Prohibition of disturbing other users, such as jumping into or swimming in the bathtub. (H) It is prohibited to move from the bathhouse to the changing room without wiping your body. (e) It is prohibited to run or make noise in the bathing area. (J) It is prohibited to lie down or take a nap in the bathing area. (Sa) Do not leave foreign objects or odors such as soap, body soap, shampoo, bath salts, etc. in the bathtub or sauna room.

Prohibition of putting certain things in.

5. Luggage and key

management (a) If you request to keep your valuables, we will keep them at the front desk. Users' luggage is stored in a locker. We will instruct you to store it inside.

(b) It is the user's responsibility to strictly manage the key. If the item is lost or damaged, a corresponding amount will be charged. I will ask for compensation.

3 (lounge/tatami space)

(a) Hours of use shall be in accordance with Article 4 of these regulations, and if you use the facility after 10 p.m., there may be noise, hustle and bustle, etc. If we judge that it will cause a nuisance to our customers, we will promptly request that it be canceled. (b) Newspapers, magazines, etc. may be viewed in the lounge and must be returned to their original location after viewing. (c) In principle, sleeping in the lounge/tatami area is prohibited.

4 (Dining room: Kitchen)

(a) The purpose of using the facility is for guests to prepare and eat meals. (b) In principle, it is possible to bring in food ingredients and cook them, but extremely large amounts of food materials or foods that emit bad odors are allowed.

You are not allowed to bring in any ingredients or cook using large amounts of oil, etc.

(C) Barbecues, banquets, parties, etc. are prohibited. (d) Please be careful when using gas, flames, and cutlery. Be sure to check the source of the fire when leaving.

We will inspect the property, restore it to its original condition, and clean it. Staff will frequently check during patrol inspections.

(e) Users are responsible for managing safety, including disaster prevention and crime prevention, and hygiene. (F) We do not provide any ingredients or seasonings. (g) Dining room:

The kitchen can be used from 8 a.m. to 10 p.m.

Attachment

1 [List of accommodation fees]

room type	Town resident fee	Total Room	type General fee		total
Western-style room	1 person Adult 1 person ¥2,500	¥2,500 Western-style room	Western-style room	Adult 1 person ¥3,500	¥3,500
Twin A 1 person 1 night ¥2,500 From 1 person	2 people	2 adults ¥2,500×2	Twin A 1 person 1 night ¥3,500 From 1 person	2 adults ¥3,500×2 ¥7,000	
		Adult 1 person ¥2,500		Adult 1 person ¥3,500	¥5,200
		Dwarf 1 person ¥1,200		Dwarf 1 person ¥1,700	
		Adult 1 person ¥2,500		Adult 1 person ¥3,500	¥4,000
		Preschool child 1 person ¥0		Preschool child ¥500 per person	
	2 children ¥1,200×2	¥2,400		Dwarfs 2 people ¥1,700×2 ¥3,400	
Western-style room	2 adults ¥2,500×2	¥5,000 Western-style room	Western-style room	2 adults ¥3,500×2 ¥7,000	
Twin B 1 person 1 night ¥2,500 From 2 people	2 people	Adult 1 person ¥2,500	Twin B 1 person 1 night ¥3,500 From 2 people	Adult 1 person ¥3,500	¥5,200
		Dwarf 1 person ¥1,200		Dwarf 1 person ¥1,700	
		Adult 1 person ¥2,500		Adult 1 person ¥3,500	¥4,000
		Preschool child 1 person ¥0		Preschool child ¥500 per person	
		2 children ¥1,200×2		¥2,400	Dwarfs 2 people ¥1,700×2 ¥3,400
3 people	3 adults ¥2,500×3	¥7,500		3 adults ¥3,500×3 ¥10,500	
	2 adults ¥2,500×2	¥6,200		2 adults ¥3,500×2	¥8,700
	Dwarf 1 person ¥1,200			Dwarf 1 person ¥1,700	
	2 adults ¥2,500×2	¥5,000		2 adults ¥3,500×2	¥7,500
	Preschool child 1 person ¥0			Preschool child ¥500 per person	
Western-style room	Adult 1 person ¥2,500	¥4,900 Western-style room	Western-style room	¥3,500 per adult	¥6,900
Twin B 1 person 1 night ¥2,500 From 2 people	3 people	2 children ¥1,200×2	Twin B 1 person 1 night ¥3,500 From 2 people	2 children ¥1,700×2	
		Adult 1 person ¥2,500		Adult 1 person ¥3,500	¥4,500
		2 preschoolers ¥0		Preschool 2 people ¥500×2	
		Adult 1 person ¥2,500		Adult 1 person ¥3,500	¥5,700
		Dwarf 1 person ¥1,200		Dwarf 1 person ¥1,700	
	Preschool child 1 person ¥0			Preschool child ¥500 per person	
	3 children ¥1,200×3	¥3,600		Dwarfs 3 people ¥1,700×3 ¥5,100	
4 people	4 adults ¥2,500×4	¥10,000		4 adults ¥3,500×4 ¥14,000	
	3 adults ¥2,500×3	¥8,700		3 adults ¥3,500×3	¥12,200
	Dwarf 1 person ¥1,200			Dwarf 1 person ¥1,700	
	3 adults ¥2,500×3	¥7,500		3 adults ¥3,500×3	¥11,000
	Preschool child 1 person ¥0			Preschool child ¥500 per person	

4 people	2 adults ¥2,500x2	¥7,400	2 adults ¥3,500x2	¥10,400
	2 children ¥1,200x2		2 children ¥1,700x2	
	2 adults ¥2,500x2	¥6,200	2 adults ¥3,500x2	¥5,700
	Dwarf 1 person ¥1,200		Dwarf 1 person ¥1,700	
	Preschool child 1 person ¥0		Preschool child ¥500 per person	
	2 adults ¥2,500x2	¥5,000	2 adults ¥3,500x2	¥8,000
	2 preschoolers ¥0		Preschool 2 people ¥500x2	
	Adult 1 person ¥2,500	¥6,100	Adult 1 person ¥3,500	¥8,600
	3 children ¥1,200x3		Dwarfs 3 people ¥1,700x3	
Adult 1 person ¥2,500	¥4,900	Adult 1 person ¥3,500	¥7,400	
2 children ¥1,200x2		2 children ¥1,700x2		
Preschool child 1 person ¥0		Preschool child ¥500 per person		
Adult 1 person ¥2,500	¥3,700	Adult 1 person ¥3,500	¥6,200	
Dwarf 1 person ¥1,200		Dwarf 1 person ¥1,700		
2 preschoolers ¥0		Preschool 2 people ¥500x2		
Dwarfs 4 people ¥1,200x4	¥4,800	Dwarfs 4 people ¥1,700x4	¥6,800	

room type	Town resident fee	Customer type	General fee
Japanese style room	Adult 1 person ¥2,500 x number of people	Japanese style room	Adult 1 person ¥3,500 x number of people
tatami	Dwarf 1 person ¥1,200 x number of people	tatami	Dwarf 1 person ¥1,700 x number of people
1 person 1 night	Preschool child 1 person ¥0	1 person 1 night	Preschool ¥500 per person x number of people
¥2,500	Accommodation fees are calculated using the calculation method above	¥3,500	Accommodation fees are calculated using the calculation method above
From 5 people	and collect. From 5 people up to 12 people	From 5 people	and collect. From 5 people up to 12 people
	*The above applies even if there is a mixture of townspeople and the general public.		*The above applies even if there is a mixture of townspeople and the general public.
	Calculated by method.		Calculated by method.

•Usage fees include hot spring facility usage fees and do not include consumption tax and other equivalent

amounts.*"Adult" refers to a person of junior high school age

or older.*"Children" refers to elementary school

students.*"Preschool children" refers to those under elementary school age.

*For busy periods, ¥1,000 per person will be added to the accommodation fee specified in the table.

In this case, the busy season is as follows:

(1) The day before the holiday stipulated in the Act on National Holidays (Act No. 178 of 1942) (2) April 28 to May 4 (3) Summer (August 12 to

August 15)

(4) Year-end and New Year holidays (December 28th to January 2nd of the following year)

Attachment

2 [List of facility usage fees]

	Customer type	Facility fee
Western room	double room	2,000 yen per room
	Quadruple room	3,600 yen per room
sum room	12 person room	10,000 yen per room

Appendix 3

[List of bathing facility usage fees]

Classification	usage fee
adult	500 yen per person
child	300 yen per person
preschooler	free
<p>•Usage fees include consumption tax. •“Adult” refers to a person of junior high school age or older. •“Children” refers to elementary school students. •“Preschool children” refers to those under elementary school age.</p>	

Appendix 4

[Penalty (Common to Okuma Town residents and general public)]

classification	penalty			
	No-show	On the day	The day before	2 days ago
Usage form				
Individual (1 to 9 people)	100%	100%	50%	20%
Group (10 people or more)	100%	100%	60%	30%

remarks

1 The percentage in the table is the ratio of the penalty fee to the basic accommodation fee.

2 If the number of days contracted at the time of reservation is shortened, if the first day of the scheduled stay falls under the table above, the penalty will be waived.

Collect money.

3 The same applies to stays (consecutive nights).